

Pearson's Online Talent Assessment Platform

FAQs

About Pearson's Online Talent Assessment Platform

Q: What is the online testing platform?

A: Our online testing platform is an Internet-based "e-testing" system for the distribution, analysis, and administration of professional assessments.

Q: Who should use it?

A: The platform is designed for professionals who are involved in the administration of assessments.

Q: How do I register to use it?

A: Select **online testing sign-in** from the home page of the website www.talentlensindia.com , click on the register button, complete the registration form, and press submit. You will receive your registration and log-on information within a few minutes of registering.

Q: What if I don't see the assessments my company currently uses, on the platform?


A: There is a good probability that an assessment similar to the assessment your company is using (or perhaps a better test) is available. If not, please contact us with the assessment you are interested in.

Q: How do I determine that I have the system requirements to use the platform?

A: The following information details the requirements your system must meet in order to use Pearson's Talent Assessment Platform.

Recommended Requirements

- ✓ Windows 2000 | XP | Media | Vista | 7
- ✓ Pentium IV 1000 Mhz
- ✓ 1 GB RAM
- ✓ Resolution 1024 x 768
- ✓ Graphic card with a minimum of 32 MB
- ✓ Internet Explorer 6 or higher, or Netscape 7 or higher, or Firefox 1.5 or higher
- ✓ Adobe Flash Player 7 or higher plug-in
- ✓ DSL or cable internet connection



Note: Pearson's Talent Assessment Platform includes a diagnostic tool to ensure your computer meets the minimum system requirements. Copy and paste this link into your browser window to check: <https://login.talentlens.com/help/>

Your Account

Q: How does my account function?

A: Your Account is an interactive on-line workspace where registered users can order, assign, and track assessments as well as review completed reports. Users can review assessment documentation, and sample reports for all products that are offered on the platform.

Q: After I register, how long will it take for my account to be activated?

A: Your account will be activated within a few minutes of registering. If you have one of the following email domains, it may take up to 2 business days to receive your registration and log-on information.

xxxx@hotmail.com
xxxx@yahoo.com
xxxx@gmail.com
xxxx@sbcglobal.net
xxxx@ureach.com
xxxx@inbox.com
xxxx@fastmail.com
xxxx@goowy.com
xxxx@bigmail.com
xxxx@msn.com
xxxx@xxx.rr.com (Roadrunner accounts)
xxxx@mail.com
xxxx@aol.com

Purchasing Assessments

Q: How do I determine which assessments are appropriate for my organization?

A: Many of the assessments available are likely appropriate for your organization depending upon your needs. To facilitate your use of instruments on the platform, registered users can access assessment documentation through their account so that they can make an informed decision about which instruments are most appropriate for your individual situation.

However, if you are unfamiliar with assessments, contact us by email at info@talentlensindia.com or call Customer Services at 080 4215 3439. You could also visit the **Contact Us** page on the website www.talentlensindia.com to get in touch with our sales team direct.

Q: What are the costs of assessments on your platform?

A: The costs of assessments vary considerably, and are primarily determined by the complexity of the assessment. Our online testing prices are very competitive, and the time savings are significant. Please contact customer services or the sales team for pricing and quantity discounts.

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Q: How do I purchase assessments?

A: Assessments are purchased from within your account by generation of a purchase order from your side. Upon receipt of the purchase order, assessments are released on the platform for your use.

Taking Assessments

Q: How does someone take an assessment?

A: In order for an individual to take an assessment, he or she must click the active URL link in the automatic notification e-mail you sent them from your account.

Q: How long does it take an assessment taker to complete an assessment?

A: The length of an assessment depends on the type of assessment being taken. The time ranges from 5 minutes to 60 minutes, with the average assessment being less than 30 minutes. Time estimates are provided for each assessment.

Q: What happens if an assessment session is interrupted or terminated for some reason?

A: The assessment taker's answers are maintained from the point of the last answer page that was submitted.

Reviewing Reports

Q: What occurs after an assessment taker completes an assessment and submits it?

A: The assessment taker's responses are sent to the scoring server for scoring.

Q: How fast are the assessment results returned to my account?

A: An assessment is scored and the report generated within moments (usually less than three minutes under most conditions).

Q: What kind of information is returned to me after an assessment taker completes an assessment?

A: Assessment reports vary depending on the assessment. Regardless of the assessment, though, you can expect to receive a comprehensive report. This norm-based analysis may also include developmental suggestions and guidelines. Sample assessment reports are available in your account.

Confidentiality and Security

Q: How do you ensure the confidentiality of my registration information?

A: Registration information is used to determine your qualifications to administer the various assessments available on the platform. None of this information will be sold or redistributed, but group data may be compiled and redistributed or sold in the form of research, special industry reports, and online testing usage pattern studies. We may occasionally send e-mail to all Assessment Administrators with news or announcements. You can stop this by notifying us of your desire.

Q: How do you ensure the security of the assessment data?

A: We are very concerned about protecting all of the information on our platform because of its sensitive and personal nature. We use advanced security methods that include multiple levels of password access, SSL encryption of personal data, assessment responses, and assessment reports, off-line scoring servers, and detailed behavioral analysis of the assessment and security context by experts in psychometrics and internet security. Assessment reports travel through

encryption. Pearson is committed to proving that its security model for professional testing surpasses that of any other testing method, including paper and pencil.

Q: Can I retrieve my password if I've forgotten it?

A: In order to ensure a greater level of security, old passwords may not be retrieved. However, you may go to the Sign-In page and follow the directions to have a random temporary password e-mailed to you. You will be required to change this the next time you log in to your account.

Q: What information will you retain about me in your database?

A: Please refer to the **Privacy Policy** page of the website www.talentlensindia.com for detailed information on this question.

Support

Q: How do I contact you for support?

A: E-mail us at info@talentlensindia.com or call 080 4215 3439.

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